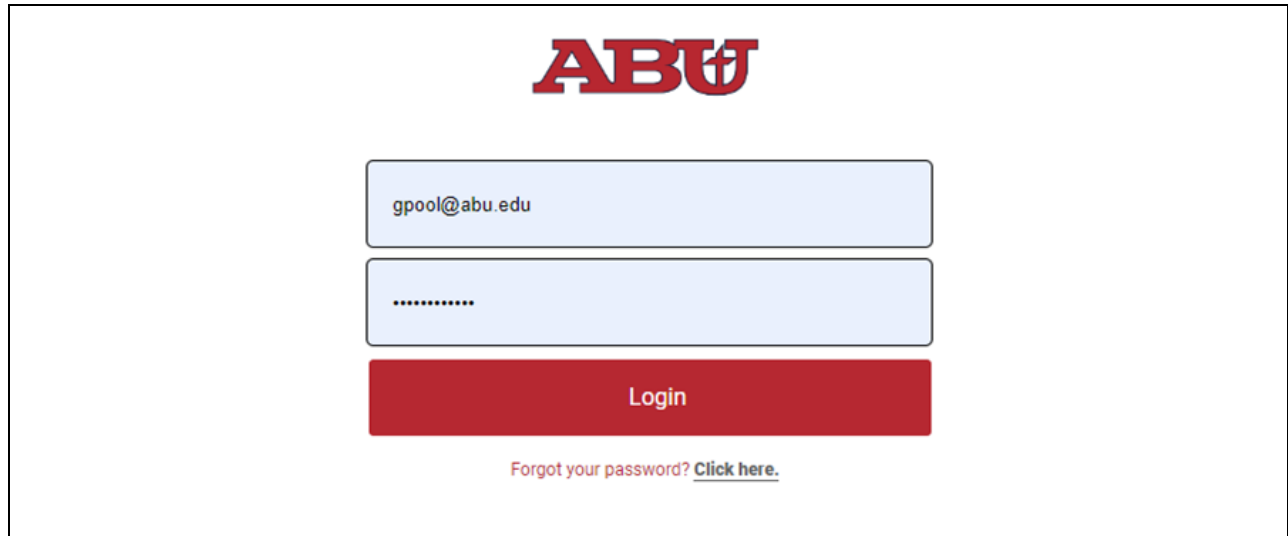


I CAN'T GET INTO MY STUDENT PORTAL



gpool@abu.edu

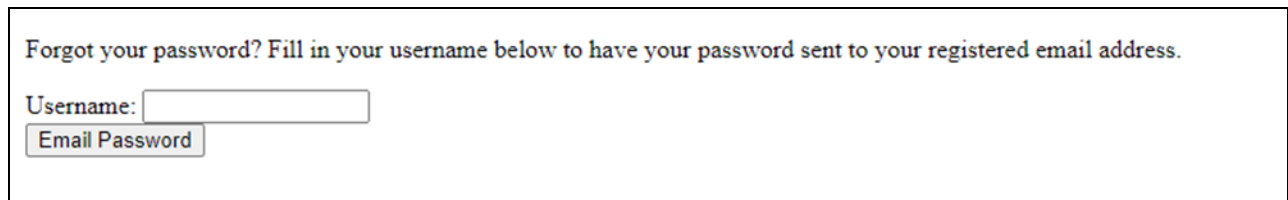
.....

Login

Forgot your password? [Click here.](#)

At the bottom of the login screen, click on “*Forgot your password? **Click here.***”

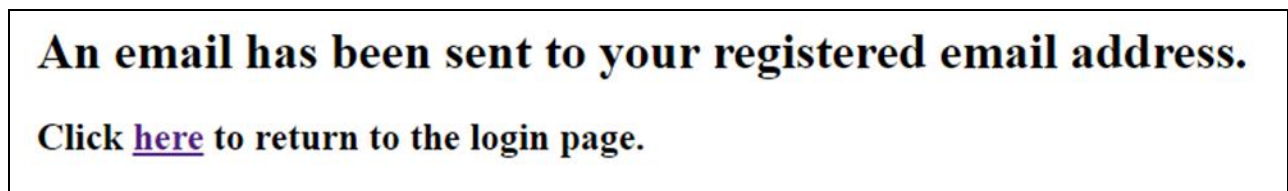
Type your full email address in the blank on the next screen.



Forgot your password? Fill in your username below to have your password sent to your registered email address.

Username:

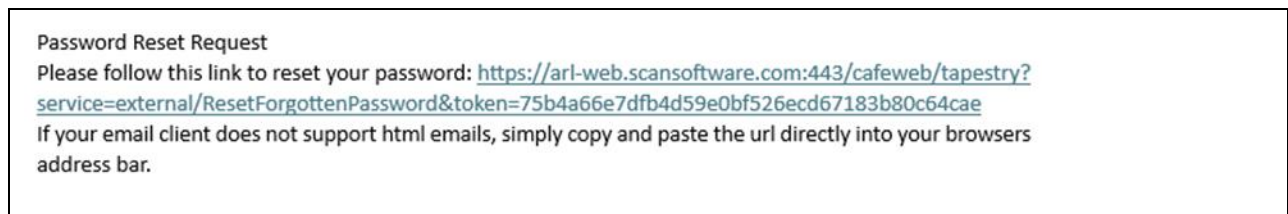
You will then see:



An email has been sent to your registered email address.

Click [here](#) to return to the login page.

If you spelled your email correctly with no extra or trailing spaces, you will get an email like this:



Password Reset Request

Please follow this link to reset your password: <https://ari-web.scansoftware.com:443/cafeweb/tapestry?service=external/ResetForgottenPassword&token=75b4a66e7dfb4d59e0bf526ecd67183b80c64cae>

If your email client does not support html emails, simply copy and paste the url directly into your browsers address bar.

Click on the link to reset. Use your full email address. You can use the same password if you want to.

Be sure to **carefully** type your email address. Do NOT copy paste or autofill.